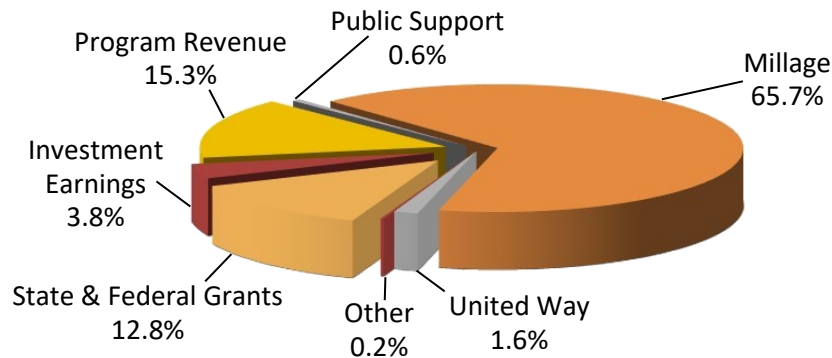




SENIOR SERVICES

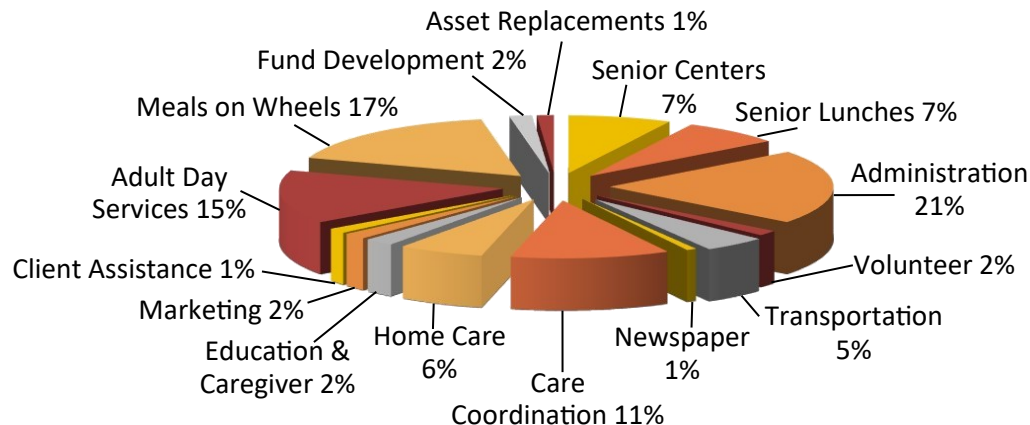
Annual Report ▪ 2018-2019

Funding Sources \$5,116,440



Excludes \$314,851 Fundraising for Sanford Building Project

Funding Uses \$5,077,157



Serving Our Community



Adult Day Services

Seasons served **110** participants for a total of **34,787** service hours.



Assessment & Coordination of Services

Care Coordination assisted **1,587** clients, totaling **8,765** service hours.



Caregiver Support Group & Classes

104 people participated in caregiver programs, providing over **666** service hours.



Counseling

Senior Services and our partner, Family and Children's Services, provided **516** counseling hours to **51** clients.



Handyman Services

Volunteer handymen completed **467** separate health and safety tasks helping **356** older adults.



Health Benefits Assistance

335 individuals were assisted with their health care and prescription coverage options. Health Benefits Hotline received **426** callers.



Home Care Services

366 seniors received **13,621** hours of home care service.



Meals on Wheels

187 volunteers delivered **130,759** meals to **983** seniors.



Transportation

326 clients were transported on **14,232** one-way trips.



Our Mission

To promote and enrich the quality of life for older adults and those who care for them by collaboratively providing meaningful services and opportunities.

Embracing Age!



Activity & Dining Centers

937 seniors visited our centers where **47,351*** meals were served.

*Includes meals served to Seasons and other guests.



Educational Programs

473 program sessions were offered with a total attendance of **5,970** people and **8,021** hours of education. Unduplicated people served is **1,326**.



Health Care Clinics

792 blood pressure checks, **594** foot care appointments, **270** flu shots and **21** dental cleanings.

Getting the Word Out



Community Outreach

164 presentations and appearances were made.



Midland Prime Times

Newspaper average monthly circulation is **6,794**.



Online Interactions

Facebook page likes **1,165**, Twitter followers **334**, unique website visitors **19,877** & **260** e-news subscribers.

Volunteer Programs

447 volunteers provided **28,880** hours of service.

Donors

212 new donors and **170** returning donors.

Grants

Awarded **6** grants totaling **\$195,000**.

"I really appreciate my Meals on Wheels delivery people. They found me unresponsive on the floor and called 911. I'm very glad they found me that day."

- Meals on Wheels Client

"The scope of activities is impressive both as a volunteer and a senior!"

- Center Participant & Volunteer

"A wonderful place to meet friendly people and new faces." - Center Participant

2018-2019 Board of Directors



Lee Ann Keller, *President*
Joy Buchanan, *Vice President*
Danielle McNally, *Treasurer*
Jenni Bush, *Secretary*
Joseph Weiler, Jr., *Member at Large*

Charlie Schwedler
Executive Director

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Joe Chebby
Mary Greeley
Marisa Hernandez
Sue LaBonville
Thomas Lanning
Laura Lee
Sharon Miller
Jeremy Shafer

Senior Services is a private, non-profit organization that provides programs and services for residents of Midland County, Michigan who are age 60 and older.